



D E R M A T O L O G Y  
— & —  
S U R G E R Y

May 8, 2023

To Our Patients with Cigna primary insurance & Cigna Medicare Advantage plans:

OC Dermatology & Surgery would like to express our most sincere gratitude for your past patronage and support. After much evaluation and with regret, we must opt out of our contract with Cigna effective May 25, 2023.

Effective May 25, 2023, Cigna will require medical record submission with almost all submitted claims. This new requirement is too much of a burden for our staff. We would much rather use our finite resources to care for our patients than spread them thin dealing with insurance companies.

If you would like to continue to see our dermatologists, you may:

- 1) Use an alternative insurance or 2) pay a fee-for-service at the time of the visit. A fee schedule of the most common appointments & procedures is available upon request. At checkout, we can provide you with a superbill which you can then submit to Cigna for possible reimbursement.

If you wish to use your existing insurance, you may contact Cigna's customer service to locate an in-network dermatologist in another office. We will forward any patient medical records upon request.

Sincerely,

Orange County Dermatology & Surgery