



D E R M A T O L O G Y
S U R G E R Y

August 1, 2023

To Our Patients with Cigna Insurance:

As you were recently notified, early this year Cigna announced that as of May 25, 2023, Cigna would require practices to submit documentation supporting almost every claim. As such a requirement would have been too much of a burden for our office and staff, we decided to opt out of our participation with Cigna.

On May 31, 2023, we received notice from Cigna stating “that the process for reimbursement that they previously proposed required further assessment” so that Cigna would NOT be implementing the requirement at this time.

As long as this requirement remains unenforced, we will continue providing service for Cigna PPO patients as before. However, if Cigna decides to reinstate this requirement in some fashion, we will need to reevaluate our participation as a PPO provider with Cigna. If you might be affected by this and are concerned about it, now is the time to contact your insurance carrier and/or company HR department to express your concerns.

Thank you for your attention and understanding. We will do our best to keep you up-to-date should Cigna propose to change its policies yet again.

Sincerely,

Orange County Dermatology & Surgery